

# Who might benefit from this training?

As the business world has become more complex, so also have many job roles. This means that job role success is often dependent on a particular mixture of not only skills, but also attitudes and behaviours. Training is not always enough. With the same training, some team members can perform at a significantly higher level than others.

Wouldn't it be great if more of your team members performed at a higher level?

#### Often high performers are unaware of what drives their high performance.

Through the modelling process we can identify the **essential elements** of thought and action required to produce a business skill, behaviour or other desired outcome.

Modelling enables us to create a map or model of high performance. Anyone who wants to replicate those skills or behaviours in your business can use the map to reproduce or simulate them.

### **Overview of Process.**

- 1. **Identifying people's unconscious competences** in order to transfer them.
- 2. Mapping the **successful processes** which underlie an **excep-tional performance** in one of your business functions.
- 3. Facilitating the distribution of superior performance more widely in your teams.

#### Great Returns on Your Training Investment.

- Transfer skills across teams.
- Protect your business from the loss of a key player.
- Identify key revenue and profit driving behaviours and develop them in other team members.
- Develop competitive advantage through a strong, consistent service proposition.
- Improve motivation and engagement by promoting from within.
- Save on recruitment costs by developing teams in house.
- Develop all team members to be 'high performers'.





Sales

Market research

and insight professionals

Customer service

Relevant to B2B

and B2C markets

Innovation Finance/IT

•

"Modelling has transformed our Analytics team performance. The process works at many different levels.

Hugely thought provoking. We're much more aware of mindset now."

Market Research Manager. Astrazeneca

# **Learning Highlights**

# Model Mapping

- Selecting suitable 'models'.
- Effective modelling frameworks
- Mindstates for models and modellers.
- Gathering information from multiple perspectives.
- Filtering information into patterns.
- Organising the patterns into a coherent structure or model.
- Self-modelling 'high-performance' states.

# **Model Testing**

- Test the usefulness and effectiveness of the model.
- Reduce the model to its simplest form.
- Identify or create the procedure for transfer.Explore the edge or the limits of the model's
- validity.New versioning and refining in the future.



# Why Choose Anatellô for Your Business Capability Modelling?

- We are specialists in modelling business capabilities. We have trained in NLP and Symbolic Modelling and also have developed our own body of knowledge on modelling in business.
- Other capability modelling approaches focus mostly on processes. In addition to processes, we have a strong focus on developing the resourceful mindstates for self-modelling and modelling others.
- Our modelling workshops are experiential which keeps participants engaged.
- Our trainers and facilitators are senior people who have extensive experience of business and the theory and practice of modelling. They have the sensitivity to manage effectively the subtle dy-namics between 'models' and 'modellers.'

## **Learning Format**

- Balance of theory and practice.
- Workshop based.
- "Double loop learning". Participants learn a business capability and also 'how to' model others.

# Λnσtellô

#### **Course Formats**

- Custom designed to exactly meet your needs. Typically:-
- 1-day masterclass
- Workshop series.
- "Business University" courses.

### Want to know more?

Email : team@anatelloglobal.com

Call : +44 (0) 1344 422145

> Beechey House 87, Church street Crowthorne Berkshire RG45 7AW United Kingdom

www.anatelloglobal.com